



SUPERIOR COURT OF
CALIFORNIA
COUNTY OF SAN JOAQUIN
180 E. Weber Avenue
Stockton, CA 95202
(209) 992-5695
www.sicourts.org

PUBLIC NOTICE

FOR IMMEDIATE RELEASE: November 3, 2024

SAN JOAQUIN COUNTY SUPERIOR COURT SHARES CYBER SECURITY UPDATE

We continue working diligently alongside third-party experts to investigate the recent cybersecurity incident and securely restore our network to normal operations.

Continuing to serve our community remains a top priority. The current status of operations across various departments is outlined below. **We encourage the community to visit sicourts.org for the most up-to-date information moving forward.**

Operational Update

Due to our proactive containment efforts, part of our network is offline. We have manual workarounds in place where possible, but the following public services are temporarily unavailable:

- All online services, including e-filing, online payments, and online dispute resolution for all departments.
- Credit card payments cannot be processed at our counters but an authorization can be submitted with the filing.

All court calendars are proceeding as normal unless identified below. All Clerk's Offices are open Monday, through Friday, 8:00 a.m. to 4:00 p.m., excluding weekends and holidays for in-person and phone assistance. Filings must be submitted to the Clerk's office via mail, drop box or directly during regular business hours.

Jury Reporting Updates

- Jurors are to follow the directions on their summons and call (209) 992-5500 or (800) 479-2456 or visit the sicourts.org for reporting instructions.
- Jurors summoned for the week of November 4, 2024 and in groups 101 through 150 are not required to report for service on Monday, November 4, 2024 and **should call or check sicourts.org on Monday, November 4, 2024 AFTER 5:00 p.m.** for further instructions.

Traffic Updates

- If you currently have a Failure to Appear hold on your license, it may take up to two weeks for the hold to be released.
- Online Ability to Pay requests, Traffic Online Dispute requests and payments, are not available at this time.

Probate Updates

MONDAY, NOVEMBER 4, 2024 - All Probate Matters set for the 8:30, 8:31 OR 9:30 calendar must appear remotely using Zoom. To join by phone, please call 1-669-254-5252 or by Zoom link, please use <https://zoomgov.com/signin>

Meeting ID: 161 8448 8804

Passcode: 007666



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San Joaquin County Superior Court Shares Cyber Security Update (Cont.)

Civil Updates

- Hearings will be conducted as normal.
- For all law and motion calendars, parties are to call the bridge line. To attend the remote hearing: Call into [\(209\) 992-5590](tel:2099925590), then follow the prompts and use the Bridge # and Pin # for the Department where your case is to be heard.

Dept. 9A (Judge Zendejas): Bridge #: 6947; Pin # 4313

Dept. 10A (Judge Abdallah): Bridge #: 6938; Pin # 3784

Dept. 10B (Judge Bañuelos): Bridge # 6939; Pin # 3892

Dept. 10C (Judge Lee): Bridge # 6937; Pin # 6822

Dept. 10D (Judge Kronlund): Bridge # 6940; Pin # 3782

Dept. 11B (Judge Waters): Bridge # 6941; Pin # 5564

- Any pending e-filing orders with payments cannot be processed at this time, but will be processed for the date filed once we resume full operations.

While we do not yet have a timeline for full restoration, our dedicated team of internal and third-party cybersecurity experts continue working with the utmost urgency to bring any impacted systems securely back online and we will continue to share recovery updates. We appreciate the community's ongoing patience and support.

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