



SUPERIOR COURT OF
CALIFORNIA
COUNTY OF SAN JOAQUIN
180 E. Weber Avenue
Stockton, CA 95202
(209) 992-5695
www.sjcourts.org

PUBLIC NOTICE

FOR IMMEDIATE RELEASE: November 6 , 2024

SAN JOAQUIN COUNTY SUPERIOR COURT CYBERSECURITY UPDATE

We continue working alongside our third-party experts to investigate the recent cybersecurity incident and securely restore our network.

As we continue to bring services back online, the current status of operations across various departments is outlined below. Please continue to **visit sjcourts.org for the most up-to-date information moving forward.**

Operational Update

The following systems have returned to normal operation via the Online Services section of the court's website:

- Support assistance from the Clerk's Office
- eFiling
- On-line Dispute Resolution: online resolution of traffic citation cases, including fine and fees payment, rescheduling a court hearing, request to reduce fines, fees and release of DMV hold, if applicable, request a Court Trial or a Trial by Declaration
- Probate Notes and Tentative Rulings

At this time, due to our proactive containment efforts, part of our network remains offline. Our manual workarounds remain in place, but the following in-person and online services are temporarily unavailable:

- Credit card payments cannot be processed at our counters but an authorization can be submitted with the filing.
- Case Management Search
- Case Management Tutorials
- Ability to Pay requests
- On-line Records Request
- Juror notification subscription

Jury Reporting Updates

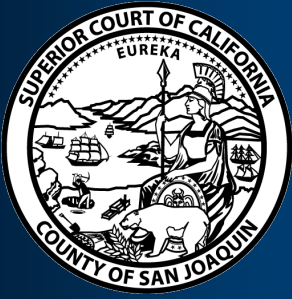
- Jurors are to follow the directions on their summons and call (209) 992-5500 or (800) 479-2456 or visit the sjcourts.org for reporting instructions.

Traffic Updates

- If you currently have a Failure to Appear hold on your license, it may take up to two weeks for the hold to be released.
- Traffic Online Dispute requests and payments, **are available** at this time.

Probate Updates

- MONDAY, NOVEMBER 4, 2024 THROUGH THURSDAY, NOVEMBER 7, 2024 - All Probate Matters set for the 8:30, 8:31 OR 9:30 calendar must appear remotely using Zoom. To join by phone, please call 1-669-254-5252 or by Zoom link, please use <https://zoomgov.com/signin> Meeting ID: 161 8448 8804 Passcode: 007666
- Friday, November 8, 2024, hearings will be heard in-person.



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San Joaquin County Superior Court Shares Cyber Security Update (Cont.)

Civil Updates

- Hearings will be conducted as normal via telephone. To attend the remote hearing: Call into [\(209\) 992-5590](tel:2099925590), then follow the prompts and use the Bridge # and Pin # for the Department where your case is to be heard.

Dept. 9A (Judge Zendejas): Bridge #: 6947; Pin # 4313

Dept. 10A (Judge Abdallah): Bridge #: 6938; Pin # 3784

Dept. 10B (Judge Bañuelos): Bridge # 6939; Pin # 3892

Dept. 10C (Judge Lee): Bridge # 6937; Pin # 6822

Dept. 10D (Judge Kronlund): Bridge # 6940; Pin # 3782

Dept. 11B (Judge Waters): Bridge # 6941; Pin # 5564

- Any e-filing documents with payments will be processed for the date filed, as normal.

While we do not yet have a timeline for full restoration, our dedicated team of internal and third-party cybersecurity experts continue working with the utmost urgency to bring any impacted systems securely back online and we will continue to share recovery updates. We appreciate the community's ongoing patience and support.

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