

Important! The form should be completed IN CAPITAL LETTERS using a BLACK or DARK BLUE ballpoint/fountain pen. Characters and marks used should be similar in the style to the following:

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z 1 2 3 4 5 6 7 8 9 0 ☒ ☑

Post-Mediation Survey

Please submit your completed evaluation by mail or fax within 10 days after the mediation is over [Local Rule 3-125].

Superior Court of California, COUNTY OF SAN JOAQUIN

180 E. Weber Avenue, Ste. 200, Stockton, CA 95202

Fax: (209) 992-5634 or E-mail: kochoa@sycourts.org

Your responses will be used to improve the Mediation Program and to provide feedback to mediators. Staff outside the mediation program and trial judges will not see specific survey forms. No identifying information about you will be released.

1. Case Name: _____

2. Case Number: _____

3. Case Type: Personal Injury - Auto Real Property Collections
 Personal Injury - Other Employment Other (specify): _____
 Contract Construction

4. Name of Mediator (Last, First): _____

5. Date of Mediation: ____ / ____ / 20 ____

6. What is your role in this case?

Party Attorney Other
 Plaintiff (person filing lawsuit) Attorney for plaintiff Claims representative
 Defendant (person being sued) Attorney for defendant Specify: _____

7. If you are a party, are you represented by an attorney in this case? Yes No

8. How many previous mediations have you participated in? 0 1-5 6-10 more than 10

9. How satisfied were you with the following in this case:

	Highly Satisfied	Satisfied	Neutral	Dissatisfied	Highly Dissatisfied
a. Your overall experience with the mediation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. The mediator's services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Court mediation program staff services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Convenience of the location for mediation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Convenience of the times available to mediate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. Would you choose to use mediation in the future? Yes Possibly No

11. Please indicate whether you agree with the following statements about the impact of mediation in this case.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
a. Mediation in this case saved me time.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mediation in this case saved me money.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mediation decreased tension between the parties.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Who selected the mediator in this case? Parties Attorneys Court

a. Which of the following were important in choosing this mediator (mark all that apply):

Used this mediator before Mediation training Office location convenient
 Mediator was recommended Mediation experience Mediator's fees
 Mediator was on court's list Mediation style Other (specify) _____
 Language/Culture Professional background

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20. Please rate the services provided by the court mediation program in this case.

Table with 6 columns: Excellent, Good, Fair, Poor, N/A. Rows: a. Staff communications, b. Information about mediation provided before the mediation.

If you are represented by an attorney in this case, please answer questions 25 and 26. If you are an attorney or are representing yourself in this case, please answer questions 21 through 26.

21. What was the amount in controversy in the case at the time of the mediation?

- Amount ranges: \$0-\$7,500, \$7,501-\$25,000, \$25,001-\$50,000, \$50,001-\$100,000, \$100,001-\$500,000, \$500,001-\$1,000,000, \$1,000,001+

22. Was any non-monetary relief requested? Yes No

23. Please estimate the amount by which mediation increased or decreased your client's (or your) costs of resolving the dispute (costs include attorney fees, expert witness fees, and other costs, but not the cost of any settlement paid)?

- Decreased by: \$0, \$1-\$5,000
Increased by: \$5,001-\$10,000, \$10,001-\$25,000, \$25,001-\$50,000, \$50,001-\$100,000, \$100,001-\$250,000, \$250,001+

24. Did using mediation increase or decrease your court appearances and trial days in this case?

a. Court Appearances (Hearings, Conferences and Motions):

- Decreased, Increased, 0, 1, 2-4, 5-10, 11+

b. Trial Days: Decreased, Increased, 0, 1, 2-4, 5-10, 11-20, 21+

25. Please tell us more about your experience:

- a. Things I liked about the mediation:
b. Things I didn't like about the mediation:
c. We welcome any other comments or suggestions you may have regarding the mediator used in this case or the ADR program:

26. Please help us learn more about the people our program is serving.

- Zip Code:
Age Range: 18-21, 22-29, 30-39, 40-49, 50-59, 60-69, 70+ years
What languages do you usually speak at home?
English, Spanish, Chinese, Other (please specify):
Ethnicity: American Indian/Alaskan Native, Asian, Black/African American, Latino or Hispanic, Native Hawaiian/Pacific Islander, White, Not Hispanic, Other (specify):

Household income (Number of people in household):

- \$0-\$15,000, \$15,001-\$30,000, \$30,001-\$45,000, \$45,001-\$60,000, \$60,001-\$75,000, \$75,001-\$90,000, \$90,001-\$120,000, \$120,001 or more