Important! The form should be completed IN CAPITAL LETTERS using a BLACK or DARK BLUE ballpoint/fountain pen. Characters and marks used should be similar in the style to the following:

ABCDEFGHIJKLMNOPQRSTUVWXYZ1234567890

Post-Mediation Survey

Please submit your completed evaluation by mail or fax within 10 days after the mediation is over [Local Rule 3-125]. Superior Court of California, COUNTY OF SAN JOAQUIN

180 E. Weber Avenue, Ste. 200, Stockton, CA 95202

Fax: (209) 992-5634 or E-mail: kochoa@s jcourts.org

Your responses will be used to improve the Mediation Program and to provide feedback to mediators. Staff outside the mediation program and trial judges will not see specific survey forms. No identifying information about you will be released.

1. Case Name:									
2. Case Number:									
3. Case Type: Personal Injury - Auto			☐ Co	llections					
Personal Injury - Other	Employment Construction		Oti	Other (specify):					
Contract									
4. Name of Mediator (Last, First):									
5. Date of Mediation://				- · · · · ·					
6. What is your role in this case?									
Party	Attorney		Other						
☐ Plaintiff (person filing lawsuit)	Attorney fo	Cla	Claims representative						
Defendant (person being sued)	Attorney fo	r defendant	Specify:						
7. If you are a party, are you represented	by an attorney in th	is case?	☐ Ye	s 🔲 No					
8. How many previous mediations have yo	u participated in?	 0	1-5	6-10	☐ mor	e than 10			
9. How satisfied were you with the followin	g in this case:	Highly Satisfied	Satisfied	Neutral	Dissatisfied	Highly Dissatisfied			
a. Your overall experience with the media	ion.								
b. The mediator's services.		\Box	\Box	П	\Box				
c. Court mediation program staff services.									
d. Convenience of the location for mediation	on.								
e. Convenience of the times available to mediate.									
10. Would you choose to use mediation in the future?									
11. Please indicate whether you agree with the following statements about the impact of mediation in this case. Strongly Agree			Neither Agree Nor Disagree	Disagree	Strongly Disagree				
a. Mediation in this case saved me time.									
b. Mediation in this case saved me money.									
c. Mediation decreased tension between the	e parties.								
12. Who selected the mediator in this case	? Parties	Attor	meys	Court					
a. Which of the following were important	n choosing this medi	ator (mark all	that apply):						
Used this mediator before Mediation training			Offic	Office location convenient					
Mediator was recommended	☐ Mediation experience		☐ Med	Mediator's fees					
☐ Mediator was on court's list	Mediation styl	Othe	Other (specify)						
Language/Culture	Professional b		79412	203343	3866 ■				

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13. Please indicate whether you agree with the following statements about your experience with THIS mediator.	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree			
a. The mediator clearly explained what would happen in the mediation.								
b. The mediator gave each party a chance to talk about								
what was important to them.c. The mediator understood what was important to me.								
d. The mediator helped me understand the other party's point of view better.								
e. The mediator helped the other party understand my point of view better.								
f. The mediator understood the subject matter of the case.								
g. The mediator helped me to think about different ways of solving the dispute.								
h. The mediator treated me with respect.								
i. The mediator treated me fairly.								
j. The mediator maintained confidentiality.								
k. I would use this mediator again.								
14. In this mediation, the mediator: Wasn't active enough in encouraging settlement. Applied too much pressure to settle.								
Appropriately encouraged settlement.								
15. Did you reach an agreement (including a partial agreement)?								
15. Did you reach an agreement (including a partial agreet	nent).							
IF YOU REACHED AN AGREEMENT, please answer					· · · · · · · · · · · · · · · · · · ·			
IF YOU REACHED AN AGREEMENT, please answ		ing question						
IF YOU REACHED AN AGREEMENT, please answ	er the follow	ing question		Disagree	Strongly Disagree			
IF YOU REACHED AN AGREEMENT, please answer 16. The agreement settled: The whole case So So 17. Please indicate whether you agree with the following	er the follow ome of the issues Strongly	ing question	ons: Neither Agree	Disagree				
IF YOU REACHED AN AGREEMENT, please answer 16. The agreement settled: The whole case So So So The lease indicate whether you agree with the following statements. a. The agreement is fair. b. I am confident that the parties will keep the agreement.	er the follow ome of the issues Strongly	ing question	ons: Neither Agree	Disagree				
IF YOU REACHED AN AGREEMENT, please answer 16. The agreement settled: The whole case So So 17. Please indicate whether you agree with the following statements. a. The agreement is fair.	er the follow ome of the issues Strongly	ing question	ons: Neither Agree	Disagree				
IF YOU REACHED AN AGREEMENT, please answer 16. The agreement settled: The whole case So So 17. Please indicate whether you agree with the following statements. a. The agreement is fair. b. I am confident that the parties will keep the agreement. c. We would not have reached agreement without the	er the follow ome of the issues Strongly	ing question	ons: Neither Agree	Disagree				
IF YOU REACHED AN AGREEMENT, please answer 16. The agreement settled: The whole case So So 17. Please indicate whether you agree with the following statements. a. The agreement is fair. b. I am confident that the parties will keep the agreement. c. We would not have reached agreement without the mediator's help. d. We reached resolution more quickly than we would	er the follow ome of the issues Strongly Agree	ing question in the case Agree	Neither Agree Nor Disagree	Disagree				
IF YOU REACHED AN AGREEMENT, please answere the settled: The whole case Soft the whole case Soft the agreement settled: The whole case Soft the whole case Soft the agreement settled: The whole case Soft the whole case Soft the agreement settled: The whole case Soft the whole case S	er the follow ome of the issues Strongly Agree	Agree	Neither Agree Nor Disagree Graph Gr		Disagree			
IF YOU REACHED AN AGREEMENT, please answere the settled: The whole case Soft the whole case Soft the agreement settled: The whole case Soft the whole case Soft the agreement settled: The whole case Soft the whole case Soft the agreement settled: The whole case Soft the whole case S	er the follow ome of the issues Strongly Agree	ing question in the case Agree	Neither Agree Nor Disagree	Disagree Disagree Disagree	Disagree			
IF YOU REACHED AN AGREEMENT, please answere the settled: The whole case The agreement is fair. The agreement is fair. The agreement is fair. The agreement is fair. The whole case So the whole case The whole case The whole case The whole case So the whole case The whole case So the whole case So the whole case The whole c	er the follow ome of the issues Strongly Agree Grant Strongly Agree Strongly Agree Grant Agree Strongly Agree	Agree following Agree	Neither Agree Nor Disagree Questions: Neither Agree Nor Disagree	Disagree	Disagree Strongly Disagree			
IF YOU REACHED AN AGREEMENT, please answere. 16. The agreement settled: The whole case Solution of the settled: Solution of the settled: Solution of the settled: The whole case Solution of the settled: Soluti	er the follow ome of the issues Strongly Agree Company Agree Strongly Agree Company Agree	ing question in the case Agree Gree Gre	Neither Agree Nor Disagree Questions: Neither Agree Nor Disagree	Disagree Disagree	Disagree Strongly Disagree			
IF YOU REACHED AN AGREEMENT, please answere. 16. The agreement settled: The whole case Solution of the settled: Solution of the settled: The whole case Solution of the settled: Soluti	er the follow ome of the issues Strongly Agree Company Agree Com	Agree following Agree hing an agr ion exchange	Neither Agree Nor Disagree	Disagree Disagree dation (mark needed.	Disagree Strongly Disagree			

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20. Please rate the services provided by the court mediation program in this case.	Excellent	Good	Fair	Poor	N/A				
a. Staff communications.									
b. Information about mediation provided before the mediation.									
If you are represented by an attorney in this case, please answer questions 25 and 26. If you are an attorney or are representing yourself in this case, please answer questions 21 through 26.									
21. What was the amount in controversy in the case at the time of the mediation?									
\$0-\$7,500 \tag{\$25,001-\$50,000}	\$100,001-\$50	0,000	\$1,000,001	l+					
□ \$7,501-\$25,000 □ \$50,001-\$100,000 □ \$500,001-\$1,000,000									
22. Was any non-monetary relief requested? Yes	22. Was any non-monetary relief requested? Yes No								
23. Please estimate the amount by which mediation increased or decreased your client's (or your) costs of resolving the dispute (costs include attorney fees, expert witness fees, and other costs, but not the cost of any settlement paid)?									
Decreased by: Increased by:									
\$0 \$5,001-\$10,000	\$25,00	01-\$50,000	\$100,001	1-\$250,000					
\$1-\$5,000 \tag{\$10,001-\$25,000}	\$50,00	01-\$100,000	\$250,001	(+					
24. Did using mediation increase or decrease your court appearances (Hearings, Conferences and Motions):	rances and t	rial days in this	case?						
☐ Decreased ☐ Increased ☐ 0	1	2- 4	5-10	11+					
b. Trial Days: Decreased Increased 0	1	2-4	5-10	11-20	21-				
25. Please tell us more about your experience:									
a. Things I liked about the mediation:				· 					
b. Things I didn't like about the mediation:									
c. We welcome any other comments or suggestions you may ha	ave regarding t	the mediator use	d in this case or	the ADR prog	ram:				
26. Please help us learn more about the people our program is	serving.								
Zip Code:									
Age Range: 18-21 22-29 30-39	40-49	50-59	☐ 60-	69 🔲 70	0+ years				
What languages do you usually speak at home?									
☐ English ☐ Spanish ☐ Chinese ☐ O	ther (please sp	ecify):							
Ethnicity:	Latino or Hisp	anic		Other (specify)	:				
Asian 🔲 🗎	Native Hawaii	an/Pacific Island	ler						
Black/African American	White, Not His	spanic							
Household income (Number of people in household):									
	\$60,00	1-\$75,000	\$90	,001-\$120,000	ı				
\$15,001-\$30,000 \$45,001-\$60,000	\$75,00	1-\$90,000	\$12	0,001 or more					

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY! 1941203343879

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